



VIDEO CONFERENCING SOLUTIONS

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VIDEO CONFERCING SERVICES

Get the picture



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VQ Communications Ltd have invested heavily using the latest technology to build a large-scale server and gateway installation...

If you combine this with a proven service and installation package then you have a resilient end-to-end, video, voice and data collaboration service...

This service is called VQ™.

Ever wanted your business to benefit from video, voice and data conferencing but couldn't justify the sheer cost? No longer...



VQ™ is a service that incorporates all aspects of video, voice, data conferencing and messaging and presence notification.

When you need the service without the capital expense VQ™ delivers...

VQ™ allows a choice of leading manufacturers' videoconferencing units (room, desk and PC based), a high quality network and a managed services package...

Get the picture...

Instead of a capital expense, the VQ service is a monthly charge that links the customer's video equipment, user software, connectivity and management from desktop to room and beyond.

Once installed, the User logs in via a browser and can see who is available to call.

User benefits

- Work from any location - home, office, hotel, airport
Integrated voice, video and data conferencing
Simple to use
Always available
Presence notification



A compelling managed service offering, VQ includes proactive monitoring and management for both the video, voice and data endpoints as well as the transport network.



Business benefits

- Make decisions faster and in a more informed manner
Increased efficiency
Rapid configuration, provisioning and deployment



- VQ provides for users
Centralized self-service scheduling system
Help desk support
Phone call access to remote schedulers



VQ provides for IT managers

- Automatic call launching
Proactive endpoint monitoring
Video bridging services
ISDN gateway services

Features

- Interfaces to videoconferencing equipment from leading manufacturers
Integrates with existing video and voice products
Easy to use 'click to call' user interface on VQ PC client



VIDEO CONFERCING SERVICES

VQ™ USER GUIDE FOR PC'S

Version 1.1

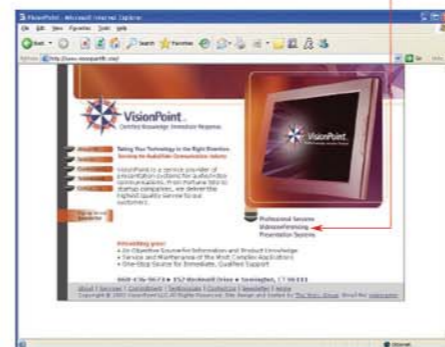
4 Logging on to VQ™

STEP 1

- Log on to your PC as you would do normally
Access the Internet via Windows Internet Explorer.

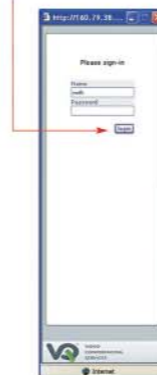
STEP 2

- Type in the web address: www.VisionPointLLC.com
This will now take you to the VisionPoint Home Page
Click here to login to VQ



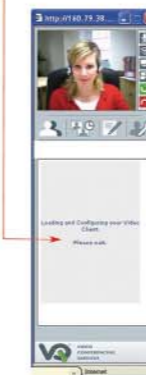
STEP 3

- A pop-up box will appear on your screen asking you for your name and password
Type in name and password and click on login.



STEP 4

TIP! VQ™ will now tell you that it is loading and configuring your video client. This will take about 30 seconds...

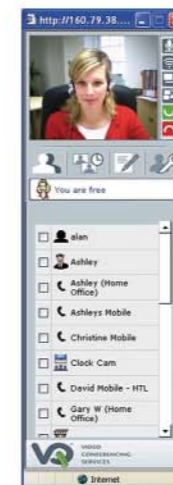


- You are now logged onto VQ™. See page 6 for information regarding the VQ™ Application and Finding Your Way Around.

TIP! However, if you see the following words below the VQ™ Call Window: VQ™ Client Initialization/Configuration Message.


- Step A: Do not panic. The advisory note below it tells you to log off and log on again. To do this: Close the logon window and select login from the website again. Repeat step 3 of the login process.

REMEMBER, if you have any problems call VQ™ CUSTOMER SUPPORT (see page 2).




Get the picture

VQ Home News Services Contacts Support Login



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## VQ™ Video Conferencing Services



**VQ™ Video Conferencing Services** bring together the leading manufacturers of video, voice and data conferencing technology to provide a managed service conferencing solution.

**VQ** seamlessly integrates voice, video and data conferencing between pc's, telephones and mobile phones, room videoconferencing systems and videophones. **VQ's** presence notification also tells you who is available to call

**VQ** is provided as a managed service, with service packages to meet your requirements. Each service pack combines the latest conferencing products with connectivity at a fixed price. One of many benefits of a managed service is that it removes the need to make capital investment. Instead you make a monthly payment for the service.

**VQ** is successfully being used by an expanding range of organizations, including:- [business](#) [health](#) [education](#)

[VQ Benefits >](#)

**NEWS**

VQ™ Call enables LifeSize Phone™ Rollout

NIAD partner to Speak at Wainhouse Berlin ...

Broadband for learning deploy 1000th user...


**VQ Brochure**

[Download PDF](#)

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Business | Health | Education



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## Managed Service Packages



The **VQ Service** is delivered in a number of **service package options**, all of which include:-

- best of breed equipment
- user software
- connectivity and management from desktop to room and beyond
- system maintenance
- software and hardware upgrades

The **VQ Managed Service** is available whether your devices are connected via a telephone network (land, mobile and 3G), ISDN or IP.

**Benefits>**

- a monthly charge instead of capital expense
- voice, video and data conferencing hardware and software, the network and services from one vendor
- continuously maintained equipment & performance
- integrated voice, video and data conferencing
- incorporates existing videoconferencing equipment
- work from any location - home, office, hotel, airport
- simple to use
- presence notification

[More >](#)

VQ Service Packages

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